

GUEST DIRECTORY



**WE ARE DELIGHTED YOU ARE STAYING WITH US.
A VERY WARM WELCOME TO ALTA MODA FASHION HOTEL!**

CHECK IN TIME
from 14:00

CHECK OUT TIME
at 11:00

BREAKFAST TIME
07:00-10:00
-1 level

WIFI ACCESS / PASSWORD
ALTAMODA /
altamoda2guest

Complimentary services

- WiFi access
- Contactless chat with the reception
- 24 hours reception
- Business corner, with printer
- Up to date Information, brochures about Budapest and Hungary
- On demand baby room setup
- Luggage room
- Wake up service
- Central safe in the reception (Please note, that our hotel can only take responsibility for valuables deposited in the central safe at the reception)
- Private safe
- Hairdryer
- Inbuilt Qi charger
- Large screen smart TV
- Local and national TV channels
- Secure Netflix and Youtube access
- Nespresso® coffee machine
- Adjustable air conditioning in the room, suitable for heating and cooling as well
- Shoe cleaning machine in the lobby
- Shower gel / shampoo
- Vanity kit
- Sewing kit
- Shoe shine
- Shoehorn

Complimentary services, upon request

- Shaving kit
- Dental set
- Slippers
- Bathrobe
- Porterage
- International converters for charging devices
- Extra quilt
- Extra pillow
- Pillow menu
- Baby cot
- Umbrella

Payable services

- Grab 'n go bar (The Grab 'n go bar located in the lobby, awaits our dear guests with a variety of sweet and savory snack, also drinks.) These items could be ordered to your room in 24 hours, at an extra charge.
- Spare bed
- Taxi service
- Airport transfer
- Laundry service
- Sightseeing programmes
- Budapest Card 24/48/72 h
- Secured parking 20 m from the hotel (25€/car/day)
- Bike rental

Telephone

- Domestic calls: first dial a "9" and then the phone number
- Reception: 111
- Between hotel rooms: "Room number"
- Foreign calls: first dial "9" and then the phone number with country code

Phone calls are charged automatically to the room bill.

Housekeeping

We clean the rooms daily, between 8 am and 4 pm. If you do not wish the procedure to take place, please hang the 'Do not disturb' sign on your door knob. During your stay, we change the linen in your room every 3 days. In case of using the 'Do not disturb' sign, we will attempt the linen change the next day. Upon request, the service is available every day.

We can all help to protect the environment by conserving water. You can help us by indicating if you are prepared to reuse your towels. Please make your own decision:

- Towels put back on the towel rail means you will use them again.
- Towels thrown on the floor means you want them to be replaced.

Laundry service

We provide laundry services. To use the service, please fill out the price list, which can be found in your room - laundry bags are available at the reception. We can provide the freshly cleaned clothes for the same afternoon, as long as we can send it before 9am, otherwise for the following day. The service is not available on the weekends and on bank holidays.

Programmes - buy your ticket at the reception

- Sightseeing tours
- Parliament tours
- Dinner & Cruise
- Danube bend tours
- Folklore package
- Thermal bath tickets
- Danube cruises

Lunch & Dinner reservations to any restaurant are possible at the Reception desk.

Fire Procedure

Smoking is prohibited in the entire Hotel, in case we experience the opposite we charge 50 Euro penalty fees.

To avoid fire please keep the following rules: alarm in case of fire and report the place of fire (phone number: 111) follow the instructions of the staff and keep calm, inquire about the position of the staircase and emergency exit and the fire-fighting equipment. Do not take increased flammable and explosive materials into your room. Do not leave the television set turned on without supervision. At continuous alarm please leave the room immediately!