

GUEST DIRECTORY

WELCOME TO PROMENADE CITY HOTEL!

CHECK IN TIME

from 14:00

CHECK OUT TIME

until 11:00

BREAKFAST TIME

on weekdays **7 AM-10 AM**
on weekends **7 AM-10:30 AM**
level 6

WIFI ACCESS / PASSWORD

**PROMENADE /
promenad2guest**

Complimentary services

- WIFI access
- 24 hours reception
- Up to date information, brochures about Budapest and Hungary
- On demand baby room setup
- Luggage room
- Wake up service
- Central safe in the reception (Please note, that our hotel can only take responsibility for valuables deposited in the central safe at the reception)
- Laptop size safe in the rooms
- Local and national TV channels
- Large bottled water
- Hairdryer
- Adjustable air conditioning in the room, suitable for heating and cooling as well
- Shoe cleaning machine in the lobby
- Shower gel/ shampoo
- Vanity kit
- Shoehorn
- Extra pillow

Complimentary services, upon request

- Shaving kit
- Dental set
- Bathrobe
- Slippers
- Pillow menu
- International converters for charging devices
- Baby cot
- Umbrella

Payable services

- Spare bed
- Taxi service
- Airport transfer
- Laundry service
- Sightseeing programmes
- Budapest Card 24h/48h/72h
- Secured parking 30 m from the hotel – No our parking lot, recommended only.
- Bike rental

Telephone

- Domestic calls: first dial a 9 and then the phone number
- Reception: 0
- Between hotel rooms: „Room number”
- Foreign calls: first dial a 9 and then the country code and the phone number

Phone calls are charged automatically to the room bill.

Housekeeping

We clean the rooms daily between 8 am and 4 pm. If you do not wish the procedure to take place, please hang the 'Do not disturb' sign on your door knob. During your stay we change the linen in your room every 3 days. In case of using the 'Do not disturb' sign, we will attempt the linen change the next day. Upon request, the service is available every day.

We can all help to protect the environment by conserving water. You can help us by indicating if you are prepared to reuse your towels. Please make your own decision:

- Towels put back on the towel rail means you will use them again.
- Towels thrown on the floor means you want them to be replaced.

Laundry service

We provide laundry services. To use the services, please fill out the price list, which can be found in your room with the laundry bags. We can provide the freshly cleaned clothes for the following day. The service is not available on the weekends.

Ironing

An ironing room can be found on the ground floor.

Programmes - buy your ticket at the reception

- Sightseeing tours
- Parliament tours
- Dinner & Cruise
- Danube bend tour
- Folklore package
- Thermal bath tickets
- Danube cruises
- Lunch & Dinner reservations to any restaurant are possible at the Reception desk

Fire Procedure

Smoking is prohibited in the entire Hotel, in case we experience the opposite we charge 50 Euro penalty fees. To avoid fire please keep the following rules: alarm in case of fire and report the place of fire (phone number: 0) follow the instructions of the staff and keep calm, inquire about the position of the staircase and emergency exit and the fire- fighting equipment. Do not take increased flammable and explosive materials into your room. Do not leave the television set turned on without supervision. At continuous alarm please leave the room immediately!